

IBSA SCIENTIFIC OFFICE

# QUALITY POLICY



IBSA Scientific Office, based in Riyadh, Kingdom of Saudi Arabia, is committed to providing exceptionally reliable services to our customers in the Saudi market. We are dedicated to continuous improvement and maintain a culture of excellence throughout our logistics office. Some of our goals include ensuring the smooth introduction and sales processes of our products into the Saudi market, monitoring their safety and quality, as well as building long-term relationships with our customers by providing outstanding value. We strive to exceed our customers' expectations by perfectly delivering our innovative solutions and products that are both dependable and efficient.

This policy supports the strategic direction of the scientific office by providing the basis for all our quality objectives, which form the foundation of our day-to-day commitment to continually improving the quality management system and satisfying all applicable requirements of our customers and other interested parties.

  
Dr. Gamal EL-Sheikh

IBSA Scientific Office Regional Director  
Adopted August 8th, 2023



Caring Innovation